

Rabies Laboratory

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To Our Valued Customers,

5/14/2020 Update: Until further notice, we are suspending STAT Services for FAVN samples and International Shipping via USPS Airmail (due to USPS suspensions). RabPaks are reinstated and will be processed if paid online. We will continue to process Courier Requests and Reissue of FAVN Reports Request if paid online. Please go to <https://www.ksvdl.org/accounting-billing/index.html> for online payments.

3/19/2020 Update: Until further notice, we are suspending STAT Services for FAVN samples and RabPacks for sample submission. Courier requests for FAVN Reports will be honored if paid for online and a copy of the receipt is included with the sample at the time of submission. Reissues of FAVN Reports will continue but must be paid for online. Please go to <https://www.ksvdl.org/accounting-billing/index.html> for online payments.

We are doing our best to complete FAVN and RFFIT serology testing within a 3 to 4 week timeline, however EXPECT DELAYS as timelines are changing quickly with developing events in the pandemic. We are experiencing increased emails and phones calls at this time and appreciate your patience.

Please see the message from Richard Meyers, Kansas State University President regarding the KSU's response to the COVID-19 pandemic at this link: <https://www.k-state.edu/today/info/announcement/?id=63108> . Be aware that we in the rabies laboratory are working to meet the new guidelines for restricted on-site work, while conducting work in as timely a manner as possible. Delays are expected in providing rabies serology results, and rabies diagnostic results will be reported each day between 6-7pm. We appreciate your understanding during this time. We will strive to inform you of further delays as soon as possible.

Guidelines and restrictions are updated often, and we will adjust as best we can. Please continue to check the rabies laboratory website for updates.

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